

# Terms and Conditions

## 1. General

The company reserves the right to cancel, modify the itinerary, duration and time of the activity at any time and without prior notice. By meteorological conditions or by force majeure without any applicable compensation. The client authorizes the company to take photographs and videos of the activity, as well as publish them on the page / web pages and social networks of the latter. All damages that the customer may cause to vessels or equipment in addition to the loss of material will be at the expense of the client or contractor must pay 100% the expenses for repair, renewal or replacement thereof.

## 2. Cancellations

The customer will only be entitled to the return of the amounts delivered in case of cancellation, without the right to any compensation. The cancellation, delay or non-attendance to the activity by the client will entail the total loss of the amounts delivered, as damages. In the event that the client, due to circumstances, even force majeure, unable to attend the hired excursion, would lose all the quantities delivered, can only be canceled: aquatic activities with 48 hours in advance. For activities involving a collective reservation of more than 5 seats, charters (excursions or private events) with 15 days in advance and with the subcontracted companies would not have any rights, sending an email to [info@jetski-drive.com](mailto:info@jetski-drive.com).

## 3. Refund

We will make a refund directly or to a different payment method in the name of the Reservation. The total amount paid will be refunded less 10% for management expenses (90% of the money paid will be refunded)

## 4. Prohibitions

It is forbidden to practice any activity under the influence of alcohol consumption Or of any toxic substance or psychotropic, as well as it is prohibited to any person that suffers some illness, disease or internal injury. It is totally forbidden to carry personal objects on board, cameras, alcoholic beverages, glass containers, smoking and disobeying the responsible, captains, sailors or commercial agents. Any breach of these will give right to the cancellation by the company without any compensation.

#### 5. Disclaimer

You have been informed of safety regulations including the use of life jackets and all necessary equipment. You know and assume the risks involved in this type of activity, confirm your good state of physical and psychological salutation, accept to practice these activities freely and at your own responsibility, exempting the operator in any case.

#### 6. Acceptance

The realization of the payment implies in the acceptance of the conditions previously established.